



STATE OF MICHIGAN

JENNIFER M. GRANHOLM
GOVERNOR

EMERGENCY TELEPHONE SERVICE COMMITTEE
EAST LANSING

SHERIFF DALE GRIBLER
CHAIR

EMERGENCY TELEPHONE SERVICE COMMITTEE
Michigan National Guard Headquarters
Lansing, Michigan
June 26, 2007
10:00 a.m.

MEETING MINUTES

MEMBERS PRESENT	REPRESENTING
Sheriff Dale Gribler, Chair	Michigan Sheriffs' Association
Mr. John Bawol	Assn. of Public Safety Comm. Officials
Mr. John Buczek	Fraternal Order of Police
Mr. William Charon, Vice Chair	Michigan Communications Directors Assoc.
Mr. Hugh Crawford	Michigan Association of Counties
Lt. Col. Kriste Etue (Capt. Charles Bush, Alternate)	Department of State Police
Mr. Lloyd Fayling	Public Member, Senate Appointee
Ms. Suzan Hensel (Mr. Andy Goldberger, Alternate)	National Emergency Number Association
Chief Kay Hoffman	Michigan Association of Chiefs of Police
Mr. Paul Hufnagel	Michigan Professional Firefighters Association
Undersheriff Jim Hull (Lt. Frank Baker, Alternate)	Deputy Sheriff's Association
Mr. John Hunt	Public Member, Governor's Appointee
Mr. Dan Kearney	Michigan Public Service Commission
Tpr. Michael Moorman	Michigan State Police Troopers Association
Mr. Robert Struck (Mr. James Loeper, Alternate)	UP Emergency Medical Services Corporation
Chief Paul Trinka	Michigan Association of Fire Chiefs
MEMBERS ABSENT	REPRESENTING
Ms. Jeannine Benedict	Dept. of Labor and Economic Growth
Mr. Dale Berry	Michigan Association of Ambulance Services
Mr. Charles Nystrom	Public Member, House Appointee
Mr. Dave Piasecki	Telecommunications Association of Michigan
Mr. Scott Temple	Commercial Mobile Radio Service
STAFF SUPPORT	REPRESENTING
Ms. Harriet Miller-Brown	Department of State Police
Ms. Janet Hengesbach	Department of State Police

ROLL CALL

The Emergency Telephone Service Committee (ETSC) meeting was called to order by Sheriff Dale Gribler at 10:00 a.m.

Association of Public Safety Communications Officials • Commercial Mobile Radio Service • Department of Labor and Economic Growth •
Department of State Police • Deputy Sheriff's Association • Fraternal Order of Police • Michigan Association of Ambulance Services •
Michigan Association of Chiefs of Police • Michigan Association of Counties • Michigan Communications Directors Association • Michigan Association of Fire Chiefs •
Michigan Professional Firefighters Union • Michigan Public Service Commission • Michigan Sheriffs' Association • Michigan State Police Troopers Association •
National Emergency Number Association • Telecommunications Association of Michigan • Upper Peninsula Emergency Medical Services •
Members of the general public appointed by the Governor, Speaker of the House, and Majority Leader of the Senate

714 SOUTH HARRISON ROAD • EAST LANSING, MICHIGAN 48823
www.michigan.gov/msp • (517) 336-6163

Printed by members of:



OLD BUSINESS

A. Prepaid Reimbursement Issues

Ms. Kristen Smith represented the Attorney's General's office for today's presentation. Ms. Smith requested a closed session of only ETSC members and the staff of the State 9-1-1 Administrator's office. Mr. Crawford made a **MOTION** for closed session, Mr. Bawol supported, the **MOTION** carries by roll call vote. Following closed session, Captain Bush made a **MOTION** to return to open meeting, Chief Hoffman supported, the **MOTION** carries. The meeting was reconvened to the public at 10:40 a.m.

APPROVAL OF MINUTES

A **MOTION** was made by Mr. Hufnagel to approve the minutes of the March 20, 2007 ETSC meeting. Supported by Chief Hoffman, the **MOTION** carries.

CORRESPONDENCE

Sheriff Gribler noted the report of the Auditor General's recent audit of the CMRS funds was included in member's packets.

Ms. Miller-Brown introduced Mr. Greg White of the MPSC. He has been assisting Ms. Miller-Brown with recent work of SB 410/411.

She also introduced Ms. Gina Rosendall. Ms. Rosendall is the newest addition to the State 9-1-1 Administrator's office as Departmental Analyst. Her first day is Monday July 9, 2007.

It was also noted that Mr. Miles Handy II has been appointed as Speaker of the House appointee to the ETSC. He is currently supervisor from Redford Township.

Ms. Colleen DeMars of the Genesee County 9-1-1 was introduced and presented with a certificate from the ETSC in recognition of being selected the National APCO 2007 Telecommunicator of the Year. Mr. Fayling made the presentation and paid tribute to Ms. DeMars in appreciation of her dedicated work to the citizens of Genesee County and the state of Michigan.

Sheriff Gribler announced that Mr. Nystrom submitted a resignation of his seat to the Speaker of the House on May 11, 2007.

OLD BUSINESS (continued)

B. ETSC Term Expiration Appointments

Chair Gribler gave a brief update of the member appointments to the ETSC. Mr. Temple and Mr. Hunt have made application to the Governor's office for reappointment. They have not received any response to these requests as of yet. As previously reported, Mr. Nystrom has resigned from the ETSC and Mr. Handy has been appointed in his place.

C. Letter in regard to ETSC concern of inclusion to Funding Coalition Proposal

Chair Gribler reminded the members that at the ETSC meeting in March, a motion was to direct a letter to the Public Safety Funding Coalition suggesting that any modifications to the 9-1-1 surcharge recommendations could jeopardize the implementation of the P.A. 249 of 2006 Report objectives.

Chair Gribler and Ms. Miller-Brown have been involved with the Funding Coalition meetings. They made a request to this group that the ETSC be eliminated from that coalition. As a result they are no longer included in discussions and a letter will not be written.

NEW BUSINESS

A. A T & T/Verizon Invoices

A T & T submitted two invoices this quarter each in the amount of \$130,237.44. This was a result of the March ETSC meeting a day prior to the MPSC meeting so the invoices were approved by the MPSC following the March ETSC meeting. Verizon submitted an invoice \$168,485.61. All invoices were submitted to the State 9-1-1 Administrator's office from the Michigan Public Service Commission for approval from the ETSC. Mr. Goldberger made a **MOTION** to approve the invoice from Verizon, Mr. Bawol supported. The **MOTION** carries.

B. HB 4852

Ms. Miller-Brown updated the members on the recent activity of this bill. This is a separate surcharge to the one proposed in SB 410/411. If passed, it will add \$1.35 per month to each service user. It is labeled as a public safety charge. Currently it is being heard in the Appropriations Committee with hearings scheduled for this week. SB 410/411 has also been assigned to Appropriations. Ms. Miller-Brown will participate in the hearings to provide data if requested.

C. HB 4726

This is similar to HB 6189 introduced one year ago. This bill is proposes a .10 service charge on each telephone line to support 2-1-1. 2-1-1 is a service available to citizens to access information regarding critical health and human services in their community by dialing 2-1-1. Last year the ETSC took the position that 2-1-1 is a good program but should be in statutes relating to health and human services, not 9-1-1. Chair Gribler recommended the ETSC refrain from action until SB 410/411 are through the legislative process before sending a letter to the bill's sponsor.

CMRS SUBCOMMITTEE REPORT

A. Review of Invoices

There were no invoices submitted as the deadline for submission of invoices for cost recovery to providers was December 31, 2006.

Ms. Miller-Brown advised there is a balance of approximately \$13m in the CMRS fund.

LEGISLATIVE ACTION SUBCOMMITTEE REPORT

A. Update on SB 410/411

Ms. Miller-Brown updated members that SB 410/411 has passed the Senate and is now in the House Appropriations. MPSC is the lead agency on these bills. Ms. Miller-Brown has been working with Mr. Greg White who is assisting her negotiating through the legislative process.

The bills are expected to be heard in committee this week. Ms. Miller-Brown has given testimony and is prepared to give additional testimony or answer any questions if her presence is again requested by legislators. She reviewed the following changes that have been made since the original bills were presented to the Legislature.

Synopsis of SB 410:

- Adds new needed definitions
- Included Two-tiered system recommended by the ETSC
- State 9-1-1 surcharge is 19-cents (not 25-cents)
- Common network fund largely removed (hence drop to 19-cents)
- Funds remain payments for delivery of wireless 9-1-1 to PSAP (provision in SB 411)
- Technical surcharge remains in place
- Allows for administrative findings by commissioners to modify 9-1-1 plans
- Prepaid included with two methods (Active accounts and ARPU-based on total monthly sales)
- Reduction after ten lines (one surcharge for each 10 lines thereafter)
- Adjustment of statewide surcharge in first two years by MPSC (consultation with ETSC)
- MPSC to approve initial county surcharges
- Process for counties to submit documentation by Sept. 15, 2007. (She discussed the period of time and process the counties will have go through to open their plan once these bills are passed)

Synopsis of SB 411:

- MLTS through rule making by MPSC, with consult and recommendations of the ETSC
- Provides for distribution percentages as follows:
 - 82.5% - To counties distributed on a 40% equally and 60% by per capita basis
 - 7.75% - To fund 9-1-1 network costs for delivery of wireless calls to PSAPs
 - 6.0% - To 9-1-1 training program
 - 3.75% - To fund state 9-1-1 office/services
- 2% collection for providers
- Ten million for initial IP-911 capital reserve removed, but 500K for feasibility study remains
- Cost for wireless delivery as provided for in MPSC U-14000 is included to the PSAP
- Administrative Rulemaking for training, PSAP standards/protocols, and fund use given to MPSC based on advice and consult of the ETSC
- Moves CMRS monies to new fund (unknown how much will remain)
- ETSC to develop a voluntary informal dispute resolution process in regard to 9-1-1 issues

Additional Issues brought to legislatures parties attention:

- Future IP needs - legislation should recognize this direction, not in statute.
- Outstanding liabilities on the CMRS funds totaling (potentially \$4.8 million)

POLICY SUBCOMMITTEE REPORT

A. By-Law update

At the March ETSC meeting, the Policy Subcommittee Chair made a recommendation to the ETSC that the By-laws be updated to reflect the addition of a CMRS representative to the ETSC Executive Committee. Mr. Goldberger made a **MOTION** to accept the By-laws with this change, Mr. Crawford supported. The **MOTION** carries.

CERTIFICATION SUBCOMMITTEE REPORT

A. Updates on county compliance reviews

Alpena County

Based on the second on site visit by the compliance review team, funds that were frozen have since been released as Alpena officials have brought their center up to compliance. They are moving ahead based on recommendations made by the compliance review team. A preliminary memo has been mailed to Chair of the Board of Commissioners. A final report by the compliance review team will be complete in September 2007.

Calhoun County

The on site visits have been completed. All three PSAPs in this county are operating in compliance. A final report of the review will be forthcoming.

Newaygo County

The on site review has been scheduled for Friday July 27, 2007.

Crawford County

This is the next county that was chosen for a *random* review. The on site visit will be scheduled in early fall 2007.

B. Annual Report to the Legislature/8th Year Certification

The packets were mailed out to County Coordinators on May 14, 2007 with reminders being mailed out on June 19, 2007. The packets are due in the State 9-1-1 Administrator's office on Friday June 29, 2007.

C. Annual Supplemental Questionnaire

The Certification Subcommittee requested that the State 9-1-1 Administrator's office send out a questionnaire based on questions directed to the subcommittee attention's from organizations ranging from the FCC, AG office and various county coordinators. The questionnaire is requesting information relative to the improvement of communications between various emergency services. It is voluntary to complete but requested to be returned to State 9-1-1 Administrator's office on Friday July 27, 2007. There was some question as to why the State 9-1-1 Administrator's office has taken on this task. Chair Gribler and Vice Chair Charon both agreed this is good information to collect and that it is these types of issues that Ms. Miller-Brown receives requests about quite frequently.

D. Certification for 2nd quarter wireless funds

Mr. Charon made a **MOTION** that all 82 counties and 4 Wayne County Service Districts be certified for 2nd quarter wireless funds, Mr. Goldberger supported. The **MOTION** carries.

EMERGING TECHNOLOGY SUBCOMMITTEE REPORT

A. Developing Telematics

Ms. Miller-Brown met with OnStar officials on March 20 about priority access project. A question and answer informational sheet for PSAPs was developed. A draft standard protocol document will be developed and reviewed by the Emerging Technology subcommittee. This would be a document the ETSC would endorse that would be directed to the PSAP and telematics community as a guideline for telematics access to 9-1-1 PSAPs. Mr. Hunt briefly discussed this new feature.

Mr. Hunt also volunteered to Chair the Emerging Technology Subcommittee.

DISPATCHER TRAINING SUBCOMMITTEE REPORT

A. Dispatcher Training work group update

The draft white paper was introduced to the Dispatcher Training Subcommittee for review. Based on suggestions from the Subcommittee members, work group members are in the process of making changes and updates to the document. The draft white paper will be ready for review in September.

B. Refund of Unspent Training Monies

Letters were mailed to 29 centers that were identified as having 2001 and 2002 unspent dispatcher training monies. Twelve centers have refunded approximately \$24,000, two centers in the process of refunding 2001/2002 training monies. Four centers are in the process of updating and completing an ETSC-510 form, seven centers were able to account for 2001 and 2002 training monies, therefore the refund of monies was not necessary. Four centers have not responded to mailings, the next step will be notification by phone.

STATE 9-1-1 ADMINISTRATORS REPORT

Ms. Miller-Brown has been assisting the 9-1-1 coordinator of Gogebic County in resolution in the routing of wireless 9-1-1 calls to a tower in Iron County, Wisconsin. Iron County has been receiving a number of wireless 9-1-1 calls on a tower on the Iron County's east side from citizens with emergencies in western Gogebic County. Iron County is not providing Phase I or Phase II services, but will not give the wireless provider permission to route the sector to Gogebic County's PSAP (Negaunee Regional Dispatch [NARD]). Because of the equipment at the Iron County PSAP, the Michigan calls could not be transferred directly to NARD. The wireless provider has offered to pay for equipment to "hot button" the calls to the NARD, this will speed up the process of call transfer. She believes this can serve as a temporary fix until a solution can be found. However, she will continue gathering information on the call volume and the impact on the Michigan citizens. Ms. Miller-Brown will work collaboratively with Gogebic and Iron Counties to pursue a resolution and provide the citizens of Michigan with the Phase II wireless service.

PUBLIC COMMENT

None

NEXT MEETING

The next ETSC meeting will be held at 10:00 a.m. on Tuesday September 18, 2007. The location will be announced. Sheriff Gribler thanked NENA for the refreshments provided for today's meeting.

ADJOURN

Chair Gribler made a **MOTION** to adjourn the meeting, Mr. Goldberger supported. The **MOTION** carries. The meeting was adjourned at 12:00 noon

Approved,

SHERIFF DALE GRIBLER, CHAIR